

The process for converting over to Kinetic via Windstream fiber services.

Step 1: Sign the proper paperwork and send it back to

tonypearl@ambassadortelecom.com

Our agency will be in charge of managing your order from start to finish

Step 2: We will work directly with Windstream to submit your order
And inform of any additional necessary information in order to make
For a smooth transition.

Step 3: Once we submit your order to Kinetic via Windstream, Windstream
will

Assign you a Project Coordinator – here's an example of an email you will
receive from Windstream

From: Sewell, Lori A <Lori.Sewell@windstream.com>

Sent: Monday, March 8, 2021 9:41 AM

To: Christel Isen

Cc: Parrish, Wayne W <Wayne.Parrish@windstream.com>, Tony Pearl - Ambassador
Business Solutions <TonyPearl@ambassadortelecom.com>;

Subject: - Intro Letter

Dear Chris,

Thank you for choosing Windstream Business! My name is Lori Sewell and I will be the
project manager for the below project.

I call your number this morning and left a voicemail but wanted to also follow up on
email.

I will serve as your primary point of contact during the installation process. This email contains important information, including contact information and order number related to the installation of your services with Windstream.

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If you develop any questions about the install process, feel free to contact me personally at 980.308.0300

In the meantime see the attached agency / Windstream letter.

Best Regards,

Tony Pearl

980.308.0300 / tonypearl@ambassadortelecom.com

Ambassador Telecom

www.ambassadortelecom.com

Ambassador Business Solutions

@ambassador-business.com

LinkedIn Business Profile

www.linkedin.com/in/tonypearlbusinessconnections

Telecommunications, Unified Communications, Media Marketing