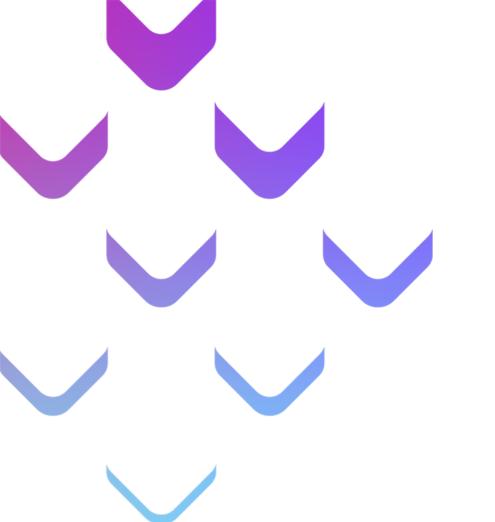
VONAGE



Winning with the Whole Stack





The world's most flexible cloud communications platform

This means you can eliminate the silos with a fully integrated stack that includes Applications, Communications APIs or best of both.

Vonage Communications Platform

APIs

Global Carrier Network

Global Footprint

Cloud Infrastructure

Third Party Integrations

Applications

Unified Communications & Contact Center

Communications APIs

CPaaS Programmable Communications

Best of Both

Customize Apps using APIs

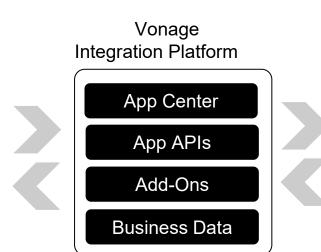
Vonage - Integrations Overview



Embedded Integration











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over.ai



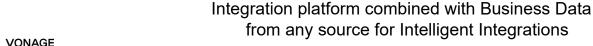
voicera

slack

⊘neReach

Microsoft Cognitive Services

MailChimp





Built on the public cloud,

enhancing reliability. Onage Unified Scalability, and deployment Communications

- Open API
- Fully Integrated User Experience
- All-in-one: Voice, messaging, SMS, Fax and video in a single app
- Team messaging (documents sharing, groups)



Vonage Contact Center Offers

Full stack solutions for mid-market call centers that crave simplicity. Contact Center for Salesforce, ServiceNow and Microsoft Dynamics are solutions that can satisfy any degree of complexity.

Operational Com ple xity **Vonage Contact Center Vonage Contact Center** Select/Premium **Essentials** Omni-channel Voice-only Speech Analytics **CX Cloud Express/Elevate** Standard IVR Rich IVR, Dialer, Voice-only, Basic IVR WebRTC Embedded UX VBC Call Queues Call Queues, Skills routing Caller ID, autologging And more... Vonage Integration Suite: Caller ID, autolog, etc. CRM digital channels Operational UCaaS: Voice, SMS, **VBC**: Voice, SMS, video, social, presence, etc. UCaaS/VBC/WebRTC: Sim plicity video, social, etc. Voice

Light multi -CRM integration (VGIS)

Partnered CRM integrations
Salesforce/ServiceNow/MS Dynamics 365



We help businesses succeed in a remote world.

Now we're talking.



100,000+

businesses choose Vonage, worldwide



940,000+

registered developers



99.999%

uptime reliability*



25 billion

minutes & messages terminated yearly